

Warranty Policy

The “Rise & Fall” Shower/Changing Stretcher is a quality product and carries a 2 year warranty from the date of purchase subject to the following conditions:

1. Should problems be experienced with any workmanship or materials within the first 2 years of use, please contact your point of purchase or Southern Care Systems Ltd within normal working hours, (9am—5pm, Monday-Friday).
2. Please quote the Serial Number of the product, which will be found on the front of this leaflet and on a label on the product itself.
3. The product will be repaired free of charge provided that it has been used in accordance with the guidelines set out in this leaflet.
4. The Warranty does not cover replacements, adjustments or repairs arising as a consequence of normal wear and tear, wilful or accidental damage, misuse, neglect or any cause which is beyond the manufacturer’s control.
5. The Warranty also does not cover modifications or repairs made to the product by unauthorised persons or any use of unauthorised parts, or failure or malfunction due to incorrect installation and/or poor workmanship on the part of the installer, unless installed by Southern Care Systems or one of their appointed agents.
6. The Warranty does not cover fasteners used to fix the product to the wall
7. The Warranty does not affect your statutory consumer rights.

Returning products

In order to minimise infection risk, the Medicines & Healthcare products Regulatory Agency (MHRA) suggest that items being returned to a manufacturer should be decontaminated appropriately before return. (See MHRA DB 2003 (**OX**)). A Certificate of Decontamination may therefore be required before goods can be returned. Please contact the company or your supplier for further details.

Care & Independence Ltd are committed to a policy of product development. Consequently, we reserve the right to change or alter any specifications without prior notice.



OPERATING INSTRUCTIONS FOR THE RISE & FALL SHOWER/CHANGING STRETCHER

(incorporating abbreviated installation instructions)

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SERIAL NO.

We thank you very much for purchasing our product and hope that the following notes will assist you in obtaining maximum benefit from it.

Specifications

Code	Stretcher size	Lifts from 500 to 900 mm	Fixes to wall, folds away	Water draining facility	Padded base & sides
SWS 140	1400 x 700 mm	✓	✓	✓	✓
SWS 160	1600 x 700 mm	✓	✓	✓	✓
SWS 180	1800 x 700 mm	✓	✓	✓	✓
SWS 181	1800 x 800 mm	✓	✓	✓	✓
SWS 100	Floor Mounting Frame				

Stretcher Operation

1. The Stretcher is locked in the vertical position when the mechanism is at its lowest point. This is a safety feature.
2. To drop the Stretcher down for use, power the mechanism upwards for a couple of inches by pressing the 'UP' button on the handset, which releases it.
3. Lower cotside by raising both of the stainless steel catches simultaneously (using both hands). The need for two-handed operation prevents accidental dropping of the cotside and is a safety feature.
4. Position the service user onto the stretcher and raise cotside until it locks into position.
5. Raise the stretcher up to a height suitable for the carer by pushing the 'UP' button.
6. Ensure that the waste funnel is positioned over a suitable drain or self-draining area of floor.
7. After bathing re-adjust height of stretcher, lower cotside and transfer service user.
8. The water-collector under the stretcher is attached with Velcro and may be detached at the rear to become instead a unique curtain which hangs down to help protect the carer.

SAFETY NOTE: Always ensure that the cotside is in place and secure during showering.

Servicing

We would recommend that the product is serviced annually by a qualified Care & Independence engineer or one of their appointed agents.

Cleaning and Maintenance

After use, clean the unit, particularly the liner area with clean, warm water then an anti-bacteria solution. If the unit becomes soiled, use of a non-abrasive cleaner then an anti-bacteria solution is recommended. For institutional use we suggest that the stretcher is cleaned after each person to avoid the risk of cross-infection. It is suggested this be carried out using clean warm water, a non-abrasive cleaner then an anti-bacteria solution.

Note that the waste funnel should be flushed clean with an anti-bacteria solution after use.

Abbreviated Installation Instructions—if appropriate

ELECTRICAL SUPPLY: Please provide fused spur at high level either above shower area or perhaps in adjoining room or corridor. This will be used to feed a transformer, which is in a waterproof plastic box approx. 200mm x 150mm x 100mm, which will fix to the wall at about 1200 mm above floor level immediately to the left or the right of shower stretcher. The cable from the fused spur to transformer box will need to be surface mounted in trunking.

FIXING: You need 1800mm of clear wall space, (1600mm for the WS160, 1400mm for the WS140) measured left to right. Wall needs to be of solid construction and free of surface mounted pipes, etc. The device rests on the floor and fixes to the wall with up to 8 fixings which can be either expansion bolts or chemical fixings.

NOTE: Where the wall is not strong enough but the floor is solid, use Floor Mounting Frame (code SWS 100) which transmits the load to the floor.

Offer up the mechanism to the wall and mark positions of holes. You must use 4 fixings (min. 10mm) through the upper wall-plate, and at least two through the lower wall plate. The vertical component of the weight of the unit and patient is taken by the floor.

Remove mechanism, drill holes and re-fit. Fit transformer box at a height of approx. 1200mm, higher if required, to either side of the mechanism. Remember that the handset connects to this box and, although this has a generous length lead on it, the box must be positioned close enough to the mechanism to allow the handset to be held by the carer when standing at any likely position around the bed.

CONNECTING UP: The ¼ inch jack plug on the lead from the actuator plugs into the water-protected socket on the side of the grey transformer box. Note that the plug needs to be orientated correctly before it will push fully home. Look into the hole in the box and determine the position of the lugs which protrude. These must line up with the slots on the plug body. The plug body is a very tight fit into the hole. When it is fully home, give it a twist to lock it in place. Test the motor (once mains is connected) for operation – if motor does not move then the jack plug is probably not fully located.

ASSEMBLY: The stretcher mounts to the mechanism using the short stainless steel bolts, washers and the nylon bushes. Push these into the large holes in the support arms from the outside towards the centreline.